

WINDOW SAFETY TIPS

Children can fall from a window or get caught in window cords. Protect your child's safety.

Keep furniture or anything else children can climb on away from windows. Never leave a child unattended.

Teach your children not to lean against window screens or play near them.

Window screens are not strong enough to keep a child from falling out of a window. Screens are designed for the exchange of air and to keep insects out.

Keep window covering cords out of reach of children.

Do not knot or tie cords together to shorten their length. This creates a new loop for a child to become entangled. Always adjust the cords to their shortest length possible. If ordering new custom window coverings, specify that you want a short cord.

Use window safety devices.

Window safety devices prevent windows from opening more than 10 centimetres (four inches), the space wide enough for a child to crawl through.

FOR MORE INFORMATION:

☎ Call: 3-1-1

🖥 Visit: toronto.ca/RentSafeTO



WINDOW SAFETY DEVICES

A GUIDE FOR PROPERTY MANAGERS AND TENANTS

THE REGULATIONS

For your protection, City of Toronto bylaws require window safety devices on rental apartment windows that:

- do not lead to a balcony
- are more than two metres above the ground and less than 1.5 metres from the unit floor, and
- are a common window where the lower sill is less than one metre (3.28 feet) above the floor (in this case the guard must comply with the Ontario Building Code).

Common area windows that do not lead to a balcony must have a guard that complies with the Ontario Building Code, if the lower sill is less than one metre (3.28ft) above the floor.

Removal of window safety devices may result in penalties for both property managers and tenants.

WHAT IS MY LANDLORD REQUIRED TO DO?

It is the responsibility of the property owner/operator to install and maintain the window safety devices in good working condition. A different device, such as a permanent guard attached over the window, can be used as long as it provides the same level of safety.

AS A TENANT WHAT AM I REQUIRED TO DO?

As a tenant, you must ensure that window safety devices are kept in place and remain fully operational. If they become damaged, report this to your property owner/operator.

What should I do if my windows do not comply with the regulations?

If window safety devices are missing from your windows or are not in good working order:

1. Notify your property owner/operator in writing.
2. Contact 311 Toronto if no response is received.



WHAT HAPPENS TO THE SERVICE REQUESTS?

When a service request is received, a Bylaw Enforcement Officer will investigate.

If there is a violation, the office will issue an Order to Comply, requiring the necessary repair work to be completed within a certain period of time.

WINDOW SAFETY REGULATIONS ARE DESIGNED TO ENSURE YOUR SAFETY AND SECURITY

To learn more about window safety, visit: toronto.ca/rentsafeto-for-tenants/

For more information or to obtain a copy of the by-law, visit: toronto.ca/mls

